

Safe Families UK e-Referral Tool



Welcome ... Thank you for your interest in making a referral to Safe Families UK.

SCREENING QUESTIONS (All fields must be filled out)

In order to help us process your referral, please answer the following 6 questions.

If you need to discuss the referral, please call [0191 7070033](tel:01917070033).

1) Without Safe Families support, are one or more children in the family on a downwards trajectory towards needing accommodating?

- Yes
- No

2) Does the lead parent/carer contact have parental responsibility or is there no child in the household?

- Yes
- No

3) What level of risk is associated with Safe Families staff or volunteers regularly visiting the home?
Please use your professional judgment and consider the fact that Safe Families is a volunteer-driven intervention. You will be able to detail specific risks in the referral form. Unfortunately, Safe Families are unlikely to work with 'high' risk families.

- High
- Medium
- Low

4) What level of risk do the family members (children included) present to Safe Families staff or volunteers?

Please use your professional judgment and consider the fact that Safe Families is a volunteer-driven intervention. You will be able to detail specific risks in the referral form. Unfortunately, Safe Families are unlikely to work with 'high' risk families. Please consider all family members.

- High
- Medium
- Low

5) Do you agree (on behalf of your local authority) to the terms and conditions of Safe Families?

- *Safe Families will respond to a referral with a home visit to the referred family as soon as is practicable. The aim is to do this within 5 working days, therefore it is essential all relevant support and risk information is provided accurately.*
- *Safe Families office hours are 9am to 5pm Monday to Friday. Staff are available to support referred families and volunteers outside of these times, however, referrals will only be received and reviewed during the core office hours.*
- *Any referral with a requirement for support to begin within 24 hours should also be followed up with a telephone call to highlight the urgency. This will assist in progressing support at the earliest opportunity. Please call 0333 4141488 and select the appropriate office.*
- *In certain circumstances Safe Families may be unable to support a referred family following the initial home visit. In such instances this will not be counted towards the number of referrals agreed with a Local Authority unless the decision to not provide support is made on the basis of information omitted from the referral, which could/should have been provided.*
- *Requests for urgent support may require the referrer to complete relevant consent forms with the family on behalf of Safe Families prior to the support commencing. This applies particularly to referred cases that do not allow sufficient time for a home visit. The forms, or a copy of, must be received by Safe Families before support can commence.*
- *Where overnight hosting is requested and school runs are required, the referrer will retain responsibility for the provision and cost of school runs. Safe Families will notify the referrer in the event of school run provision being offered or available via volunteer support.*
- *In instances of referred families being unable to communicate in English, Safe Families will endeavour to identify a volunteer with suitable language skills.*
- *Where overnight hosting is the only support type required, i.e. no befriending, and there is no significant language barrier with the children, Safe Families will identify a volunteer with suitable language skills to act as an interpreter with the parents of the referred family during the home visit. Where this is not possible it will be the responsibility of the referrer to provide an interpreter during the initial home visit, allowing hosting support to be agreed.*
- *Instances of befriending support will only be practical where a volunteer with suitable language skills can be identified.*

- Yes

No

6) Is the lead parent/carer contact aware of the referral, clear about the support that Safe Families offer, agreeing to a home visit and consenting to their data being stored and processed by Safe Families in accordance with our privacy policy (<https://safefamilies.uk/privacy-policy-2/>)?

Please ensure voluntary consent is given by the parent/carer.

Yes

No

Submit Screening Answers

To find out more about the latest from Safe Families , please visit our website (<https://www.safefamilies.uk>).

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